



City of Rochester Society Code of Conduct

1. Introduction

The City of Rochester Society is a UK registered charity, founded in 1967 to help conserve the historic City of Rochester as a pleasant place to visit and live. We are committed to enhancing the environment and quality of life in Rochester for both residents and visitors. This Code of Conduct outlines the values and standards expected of all members, volunteers, committee members, and representatives of the Society, ensuring that our work aligns with our mission and vision.

2. Purpose

This Code of Conduct aims to:

- Promote a respectful and inclusive environment for all members and the public.
- Maintain transparency, accountability, and integrity in all Society activities.
- Uphold the values of Civic Voice and other partnerships we align with.
- Ensure the Society's activities benefit the community and Rochester as a whole.

3. General Conduct

Members and representatives of the Society are expected to:

- Act with integrity, honesty, and respect in all interactions, whether within the Society or with the public.
- Promote the aims and objectives of the Society, including conserving and improving the environment and heritage of Rochester.
- Respect the diverse backgrounds, views, and opinions of others, ensuring that everyone feels valued and included.
- Avoid engaging in any form of discrimination, harassment, or bullying.

4. Responsibilities of Committee Members and Volunteers

Committee members and volunteers should:

- Act in the best interests of the Society, making decisions based on the Society's mission and values.
- Declare any conflicts of interest and avoid using their position for personal gain.
- Maintain confidentiality regarding Society matters and sensitive information.
- Be open to feedback and willing to adapt to the evolving needs of the community and the Society.

5. Meetings and Events

When attending or organising meetings and events, members should:

- Behave professionally and courteously at all times, fostering a collaborative atmosphere.
- Encourage participation, ensuring that all voices are heard and respected.



CITY OF ROCHESTER SOCIETY

PRESERVING THE PAST AND CELEBRATING THE FUTURE OF ROCHESTER SINCE 1967



- Follow the established rules and procedures of meetings to maintain order and efficiency.

6. Communications and Public Representation

- Members must ensure that all communications, whether verbal, written, or digital, reflect the Society's values and mission.
- Only authorised representatives should speak on behalf of the Society in public forums or media outlets. Members should refrain from making personal statements that could be interpreted as representing the views of the Society.
- Online conduct, including social media interactions, should be respectful, non-confrontational, and aligned with the Society's objectives.

7. Environmental Responsibility

- The Society is committed to environmental sustainability and conservation. Members should strive to minimise waste, promote recycling, and support green initiatives whenever possible.
- Activities organised by the Society should be planned with environmental impact in mind, aiming to enhance the local environment of Rochester.

8. Complaints and Disciplinary Action

- Any concerns or complaints about the conduct of members or representatives should be reported to the Society's executive committee. All complaints will be treated confidentially and investigated fairly.
- The executive committee reserves the right to take appropriate action, including suspension or removal of membership, if any member is found to be in breach of this Code of Conduct.

9. Review and Amendments

- This Code of Conduct will be reviewed periodically to ensure its relevance and effectiveness. Amendments may be made in response to evolving needs and feedback from members.
- All members will be informed of any changes and are expected to comply with the latest version of the Code.

By becoming a member of the City of Rochester Society, you agree to abide by this Code of Conduct and uphold the values and mission of the Society. Together, we work to conserve and enhance the historic and cultural heritage of Rochester for the benefit of all.

February 2026

